



5d. TECHNOLOGY	Extremely Dissatisfied				Neutral			Extremely Satisfied	
	1	2	3	4	5	6	7	8	9
• Availability of computers to access the Library catalog	1	2	3	4	5	6	7	8	9
• Availability of computers to access the Internet	1	2	3	4	5	6	7	8	9
• Availability of staff for computer help	1	2	3	4	5	6	7	8	9
• Ease of using the Library’s electronic catalog	1	2	3	4	5	6	7	8	9
• Ease of locating information on the Library’s website	1	2	3	4	5	6	7	8	9

5e. PROGRAMS AND SERVICES	Extremely Dissatisfied				Neutral			Extremely Satisfied	
	1	2	3	4	5	6	7	8	9
• Relevance of adult programs (book discussions, films, lectures, etc.)	1	2	3	4	5	6	7	8	9
• Number and variety of adult programs	1	2	3	4	5	6	7	8	9
• Relevance of children’s programs (story time, summer reading, etc.)	1	2	3	4	5	6	7	8	9
• Number and variety of children’s programs	1	2	3	4	5	6	7	8	9
• Relevance of teen programs	1	2	3	4	5	6	7	8	9
• Number and variety of teen programs	1	2	3	4	5	6	7	8	9

6. How are we doing in achieving the Library’s mission? Our mission: Offer free and equal access to services and resources and to assist the people of Montgomery County in finding ideas and information to sustain and enrich their lives. Please comment.

7. How have libraries made a difference in your life (or that of your child(ren))? Below are some ways in which public libraries may be beneficial or valuable to different people. Please check any that apply and then provide details; we are interested in hearing your story.

- ☐ Improved my career options (career research, learned new skills, etc.)
 ☐ Learned another language
 ☐ Provided story times, books and materials for my children
 ☐ Researched job opportunities
 ☐ Provided resources to research personal information (health, finances, purchases, retirement, travel, etc.)
 ☐ Helped me (or my family) with school assignments and projects
 ☐ Provided computers for my use and learning
 ☐ Offered programs and materials for personal growth and entertainment
 ☐ Presented a place to attend meetings, relax, socialize and have fun
 ☐ Helped me grow a business
 ☐ Improved my quality of life
 ☐ Other

Details of how use of the library influenced my life:

8. Tell us about yourself. Please check your responses.

Gender:
 ☐ Male
 ☐ Female

Age:
 ☐ Under 18
 ☐ 18 -- 34
 ☐ 35 -- 49
 ☐ 50 -- 64
 ☐ 65+

Are you Hispanic or Latino? ☐ Yes ☐ No

What is your race? Mark one or more races to indicate what race you consider yourself to be.

- ☐ White
 ☐ Black
 ☐ African American
 ☐ American Indian
- ☐ Alaskan Native
 ☐ Asian
 ☐ Asian Indian
 ☐ Pacific Islander
- ☐ Other

9. Where do you get most of your information about Library events and programs? Please check **all** that apply.

- ☐ Library Website
 ☐ Local Newspapers (print or online)
- ☐ Flyers and Signs in Library
 ☐ Other

**Thank you for completing the survey.**  
**Please place your survey in the box at the Check Out Desk.**